

ASUS ROG X ASUS Owned Channel Terms & Conditions

- **What is the Offer?**

Under this Offer, customers who pre orders the eligible laptop sold on the ASUS Owned Channel Platform is eligible to redeem ROG benefits Upto INR 50,799 at just INR 1 from asuspromo.in

Bundle Details for Pre - Order					
	1	2	3	4	Total INR
	1+2 warranty & 3 years LADP	ROG Gladius II Mouse	ROG Strix go core Headphones	ROG Scope Keyboard	
MRP	₹30,799	₹4500	₹7500	₹8000	₹50,799
Duo 16 + Strix Scar 18/17/16	Y	Y	Y	Y	₹50,799
Zephyrus M16	Y	Y	Y	-	₹42,799

- **What is the eligible product for this Offer?**

Offer available on select ASUS ROG models (2023 models only)

- ROG Strix Scar 18/17/16
- ROG Zephyrus M16
- ROG Zephyrus Duo16

- **What is the duration of the Offer?**

Offer Period – 22nd March'23 (11:00 AM) – 27th March'23 (11:59 PM)

- **What is the duration of the Redemption Period?**

Redeem your goodies before 10th April 2023 (11:59 PM) after successful purchase within pre order period

- **How to claim the offer?**

- Pre Order the Eligible products from the platform
- Generate your unique coupon from ROG official website (Link : <https://rog.asus.com/in/pre-order-rog-2023-gaming-laptops/>)
- Coupon code will be shared on your registered email ID
- Redeem your Goodies worth up to INR 50,799 at just INR 1 on asuspromo.in

- **When do you receive the Pre – Order Goodies?**

- After successful purchase and exhausting the return policy of the seller.
- The standard time of delivery is 45 working days, however, there might be a delay beyond this time frame due to stocks getting exhausted as a result of high demand and in that scenario, and the time taken for delivery will go up by 45 - 60 days

For complete T&C of the offer redemption process, users can visit www.asuspromo.in/terms

<General Terms & Conditions>

Offers are available on specific models to avail the warranty-based offer and goodies

Offers are not applicable on Refurbished laptops

All communication would be sent on the customer's registered Email ID only. Please check your spam folder also for any communications from us

Asus is not responsible for any technical issues related to the goodies supplied, kindly contact the respective brand support team / service center's for warranties and further assistance

ASUS reserves all the right to modify the models of the goodies based on the stock availability

The Customer who has pre order the laptop must register before 10th April 2023 (11:59pm) to redeem the pre order goodies

The offer is available on first come first serve basis OR until stock lasts

Offers applicable only for ROG 2023 gaming laptops. Not applicable for commercial models

Offers can be availed only through the promo site URL 'www.asuspromo.in' by individual customers

By agreeing to these terms, you authorize our associates to contact you on phone for communicating offer related information

<How to redeem the offer on asuspromo.in >

To redeem the offer please visit our website www.asuspromo.in, choose amongst the offers that are available for your machine and then fill in all the relevant details including the mandatory fields. This process needs to be completed before the last date of registration i.e. before 10th April 2023 (11:59pm)

Multiple registrations are not allowed for the same Serial Number and customers can avail of multiple offers in the single registration

The customer will need to upload the scanned copy of Purchase Invoice, Serial Number copy (available on the outer box) and a Govt Authorized ID proof (with address in case of courier applicable) to complete the registration process

Asus will not disclose any data provided by the customer and will also ensure that there is no breach or data leakage

Upon successful registration, the customer would receive an acknowledgment through an SMS and email stating the ticket number generated against his / her registration. This ticket number should be used as a reference for any future communication regarding this offer

Successfully submitted registrations would be validated within 7 working days from the date of registration

Upon approval of tickets, a payment link would be generated and sent to the customers on their registered email ID

The customers would be required to make the payment within 7 working days, failing which an extension of another 3 working days would be provided

If the customer fails to make the payment even after the 2nd reminder / 10th working day, then the case will be closed and disposed as REJECTED (due to payment timeline crossed)

The customer can even choose to make the payment by a Demand Draft. DD should be drawn in favor of "Hash Connect Integrated Services Pvt. Ltd" payable at Bangalore

In case the payments are made through a DD, please mention the Ticket Number, Serial Number of the ASUS machine, and the registered Mobile Number behind the DD

The DD has to be couriered to below address:

The Program Manager – ROG Q1 Pre Order 2023

Hash Connect Integrated Services Pvt Ltd,

248, Samhita Plaza,

4th Floor Defence Colony,

Indiranagar C.V Raman Hospital Road,

Bengaluru, Karnataka 560038

Upon successful realization of payment as per the offer selected (towards expediency charges, depending on the category) the customer will receive an email and SMS regarding the payment acknowledgment

Warranty Certificate and e-Gift vouchers if any will be sent to the registered email id

The Invoice will be generated once the selected offers are fulfilled

For any queries related to offer, customer can send an email to support@asuspromo.in or contact us on our customer support at 080- 49064445 (Monday - Saturday between 09:45 AM to 6:15 PM except on public holidays)

<Deadlines for the offer executions related terms>

The ROG 2023 gaming model pre order offer is applicable for purchases done for eligible Gaming machines. The last date of registration is on 10th April 2023 (11:59 PM)

Any disputes regarding the offer claims/registrations have to be raised within the campaign duration, post which it will be considered as closed

No query will be entertained for the said ticket number post-closure of the offer dates

For offer eligibility, customer has to successfully register on www.asuspromo.in with all mandatory information & supporting specified there

Providing incorrect or insufficient details at the time of registration, will lead to auto rejection

Registrations attempted post the deadlines will lead to auto rejection

The invoice should be clearly visible and must have the customer's name, date of purchase, complete model number, complete serial number and authorized dealers stamp & signature. (not required for Computer Generated Invoices)

Rejected claims will get the intimation on their email ID directly. For any queries customer must contact us by sending an email on support@asuspromo.in or by calling at 080- 49064445 within 7 working days post which the query will be considered null and void

In case of non-availability of any gifts, the eligible customer will be provided with an alternative goodie/voucher of the same value at the sole discretion of ASUS

No request of sending a duplicate gift voucher would be entertained

Out of warranty, imported products or refurbished products are not part of this offer and ASUS has no liability for the same

Customers are not bound in any manner to participate in this offer and products will be available for purchase without the offer as well

Additional warranty doesn't cover Accidental Damage Protection Services

Maximum warranty on any ASUS PC Product will remain 3 Years (36 Months), in this offer, the product with 1 Year base warranty can be upgraded with additional 2 Years extended warranty and 2 Years base warranty products can be upgraded with additional 1 Year extended warranty

1-Year Local Accidental Damage protection can be claimed ONLY once in a year from the date of laptop purchase.

If a machine is already upgraded with the warranty, the same cannot be extended again and no refunds shall be given against such cases

If the machine is already Updated with additional warranty post-payment or Machine returned to Asus for any reason, Asus cannot process the refund

In case of any rejection by ASUS or ASUS authorized agency post-payment acknowledgment, the refund shall take around 30 working days from the intimation of the rejection

ASUS or ASUS authorized agency shall not be liable to provide any refund or relief in the event of the voucher not being redeemed during the offer eligibility period

The personal information shared by the customer comes under privacy policy of ASUS and the data will be shared with our partner for your offer fulfillment purpose and for informing new offers related to ASUS products in the future

ASUS reserves all the right to add / modify / delete the terms & conditions without any prior notice and the same shall come into force with immediate effect

All disputes are subject to the exclusive jurisdiction of Mumbai Courts only

The standard time of delivery is 45 working days, however, there might be a delay beyond this time frame due to stocks getting exhausted as a result of high demand and in that scenario, and the time taken for delivery will go up by 45 - 60 days